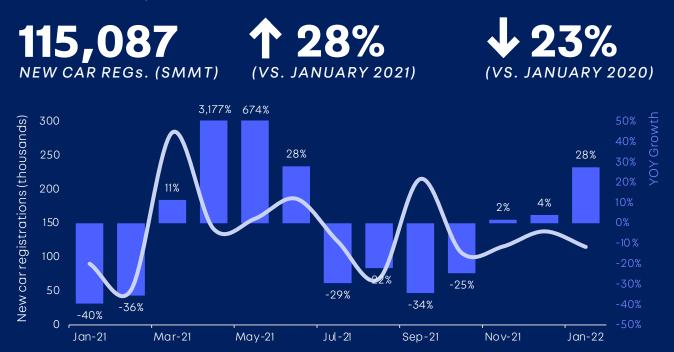


# Demand remains robust at the start of 2022 with used car prices rising further.

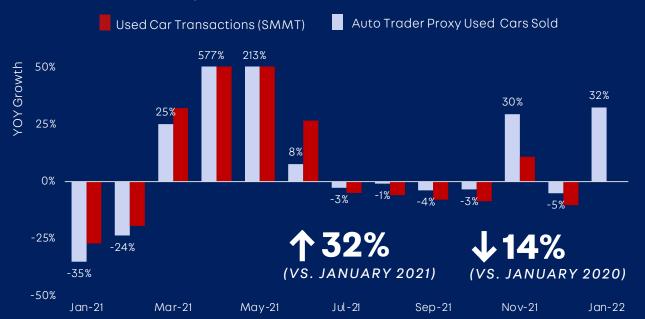
#### **NEW CAR REGISTRATIONS**

January's new car market was up 28% on 2021 - when the UK was in lockdown - but behind pre-pandemic times as supply constraints persist. For the second consecutive month, retail sales were up as chip shortages continued to influence manufacturer production and sales channel priorities.



#### **AUTO TRADER PROXY USED CARS SOLD (YOY GROWTH)**

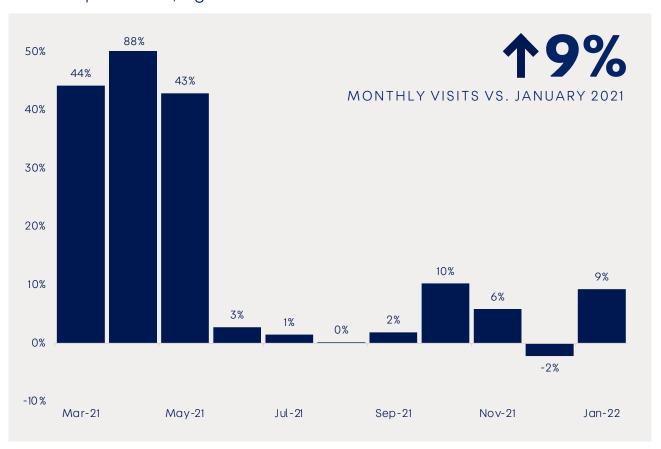
January saw a 32% year-on-year increase in used car proxy sales, but transactions were down vs. 2020 - particularly on under 3 year old cars - as new car supply constraints continue to impact the used car market.



Data based on vehicles removed from Auto Trader. We assume that the vehicle is sold on the last day we saw it on our site. Strong historical correlation to official SMMT used car transactions and retailer data.

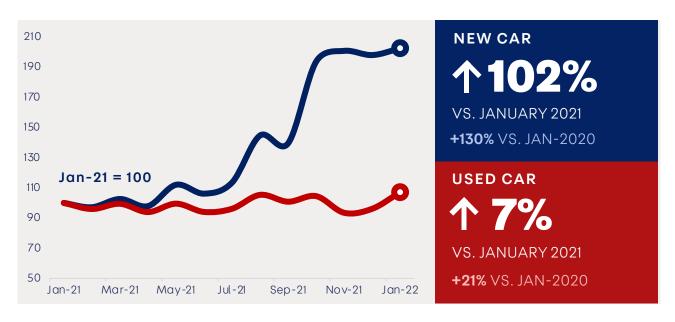
#### **AUTO TRADER AUDIENCE**

The record levels of consumer demand seen throughout 2021 have continued into the start of the new year, with site visits up 9% in January vs. the year prior. Despite constrained supply across the market, and record used car price rises, significant numbers continue to look for their next car.



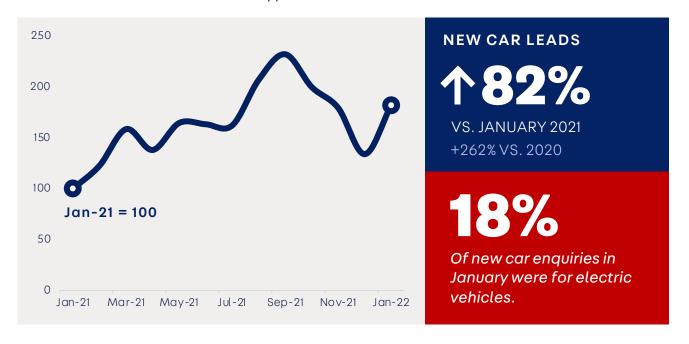
#### **NEW AND USED CAR ENGAGEMENT PER CAR (INDEXED)**

The average new car advert was viewed 200 times in January, the highest it has been in the last 2 years. Used car interest also outperformed prior years with an average of 346 views per car, a 7% year-on-year increase.



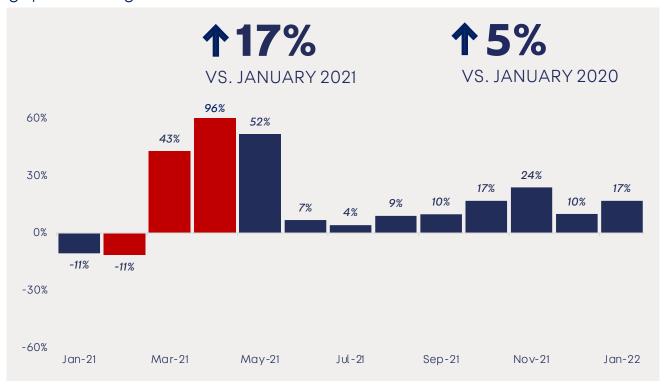
#### **NEW CAR LEADS (INDEXED)**

Despite ongoing supply constraints, the total number of new car enquiries sent to retailers was up 82% in January vs. 2021. Within this, electric vehicles made up 18% of the total as more people consider the switch from traditional fuel types.



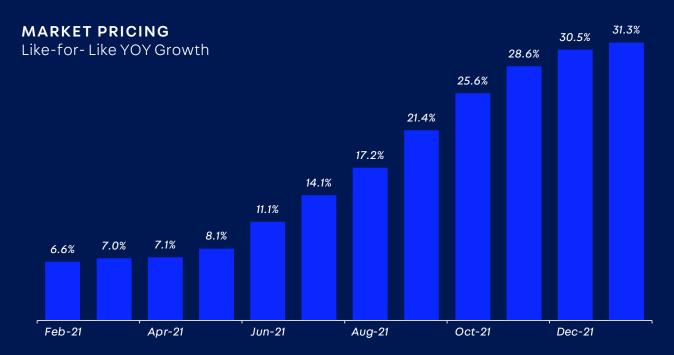
#### **AUTO TRADER USED CAR MARKET HEALTH (YOY GROWTH)**

January 2022 delivered very strong market health in comparison to a locked-down UK of a year ago, but is also positive versus the prepandemic period, up 5% vs. January 2020 despite the supply and demand gap narrowing.



The Market Health metric shows the ratio of supply vs. demand compared to the previous year

Used car price growth still shows no sign of reversing - January 2022 saw the average used car increase in value by 31.3%. It marks 22 consecutive months of price growth driven by high levels of demand and low stock availability.



Year-on-year prices are up across the whole market - the average asking price of the market's most popular segments were all up by around a third.

#### CHANGE IN AVERAGE ASKING PRICE (YEAR-ON-YEAR)



Demand YOY	Sup	ply YOY	M	Market Health YOY			Retail Price Movement YoY	
Petrol example shows Market Health 15.6%, as Supply (-5.1%) is below Demand (9.7%)								
	-100%	-50%	0%	50%	100%	Dec-21 Retail Price	Jan-22 Retail Price	
PETROL			•			<b>▲</b> 31.5%	<b>32.7%</b>	
DIESEL			•			<b>30.9</b> %	<b>31.4%</b>	
ELECTRIC Volume						<b>▲</b> 30.4%	<b>▲</b> 32.2%	
ELECTRIC						<b>▲</b> 15.0%	<b>▲</b> 17.8%	
Premium								
UP TO 1 YEAR		•				<b>23.1%</b>	▲ 23.1%	
1-3 YEARS						<b>▲</b> 30.9%	<b>▲</b> 31.0%	
3-5 YEARS						<b>▲</b> 35.3%	<b>▲</b> 36.3%	
5-10 YEARS						▲ 30.8%	<b>▲</b> 32.5%	
10-15 YEARS						<b>21.7%</b>	<b>2</b> 4.7%	
CONVERTIBLE						10.5%	10.0%	
COUPE						<b>▲</b> 18.5%		
						<b>22.6%</b>	<b>▲</b> 23.8%	
ESTATE				_			<b>▲</b> 36.5%	
НАТСНВАСК						<b>▲</b> 34.2%	<b>▲</b> 36.1%	
MPV		•				<b>▲</b> 37.5%	<b>4</b> 40.7%	
SALOON						<b>26.0%</b>	<b>▲</b> 26.6%	
SUV						<b>3</b> 0.7%	<b>30.5</b> %	
VOLUME			•			<b>▲</b> 34.2%	<b>▲</b> 35.6%	
PREMIUM						<b>▲</b> 26.6%	<b>27.0</b> %	
SUPER PREMI	JM		•			<b>11.7%</b>	<b>12.7</b> %	

**BRAND TYPE** 

#### In focus this month

## Digital Retailing

### RISING DEMAND FOR ONLINE SHOPPING

COVID had an immediate and lasting impact on consumer behaviour, with years of digital acceleration occurring in just months. At the end of 2021, 28% of all UK retail sales were online, representing 7 years of growth in just 2 years.



## MARKETPLACES ARE GROWING IN POPULARITY

Car buyers are also completing more jobs online as they seek a seamless, blended approach to finding their next car. In fact, a greater proportion of car buyers are visiting online marketplaces looking for greater choice, comparison and availability.

SHARE OF AUTOMOTIVE VISITORS BY BUSINESS TYPE (%), DECEMBER 2021. COMSCORE

TO%

MARKETPLACES

+10ppts since December 2017

EDITORIALS -13ppts since Dec'17

RETAILERS + Oppts since Dec'17

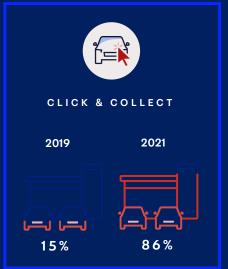
OEMS -7ppts since Dec'17

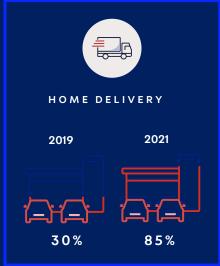
#### RETAILERS ARE OFFERING MORE DIGITAL SERVICES

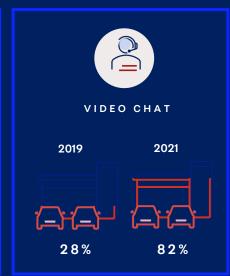
In response to COVID and changing consumer habits, retailers are becoming increasingly digitally-led. Click and collect, home delivery and video chat were added by more than two thirds of retailers in 2020 and 2021; many of which reported an uplift in operational efficiency after implementing these services.

#### 8 in 10 retailers now offer the majority of digital services

RETAILERS USING EACH PRODUCT (BY YEAR). ICDP/NFDA RESEARCH.







## 4

#### CONSUMERS ARE BUYING FROM FURTHER AWAY

The additional online services being offered by retailers mean consumers can more easily consider vehicles from further afield. The ability to access a wider range of cars is a key driver behind consumers expanding their search radius.

