Full year results presentation

Year ended 31 March 2020

25 JUNE 2020





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Strategic highlights



We successfully monetised our **new car proposition** with over 1,000 retailers paying to advertise new cars on our marketplace by the end of the financial year. Through the year there was an average of over 31,000 physical new cars advertised on our platforms



We successfully launched two new products to retailers, **Vehicle Check** which is run in partnership with Experian, and **Text Chat**. These products provide benefit for both consumers and retailers, helping to build greater levels of trust between the two



We were pleased to see that stock penetration of our **Advanced and Premium** packages continues to increase, reaching 23% (2019: 19%) as retailers continue to see the benefits of paying more to appear with a greater level of prominence on our site



We **acquired KeeResources**, a trusted provider of software, data, and digital solutions to the automotive industry; securing the vehicle data which underpins much of our core platform



Dealer Auction completed the re-platforming and integration of the three component businesses in early 2020. Moving on to Auto Trader's platform sets the business up to leverage the scale of both Auto Trader and Cox Automotive



Financial highlights

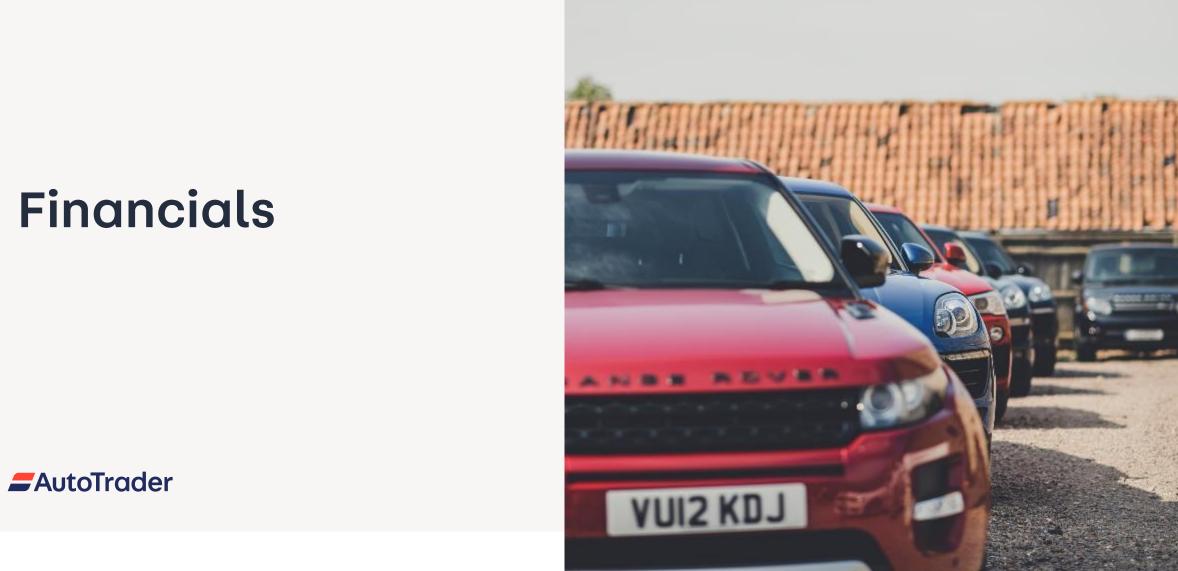
- **Revenue: up 4**% to £368.9 million (2019: £355.1 million). Trade revenue up 6% to £324.3 million (2019: £304.6 million)
- +6% Operating profit: up 6% to £258.9 million (2019: £243.7 million)
- 70% Operating profit margin: up 1% point to 70% (2019: 69%). Operating cost growth of 1%
- **Earnings and distribution: Basic EPS up 6%** to 22.19p (2019: 21.00p). As a result of the current economic uncertainty surrounding the impact of COVID-19, the Directors are not recommending a final dividend for the year. The total dividend for the year is therefore 2.4p (2019: 6.7p), an interim dividend which was paid in January 2020
- **Cash generated from operations: up 3%** to £265.5 million (2019: £258.5 million). Closing Net bank debt decreased by £31.7 million to £275.4 million (2019: £307.1 million)
- £126m Cash returned to shareholders: £126.4 million of cash returned to shareholders (2019: £151.1 million) through £61.7 million of share buy-backs (2019: £93.5 million) (11.4 million shares at an average price of 539p) plus dividends paid of £64.7 million (2019: £57.6 million)



Operational highlights

- Cross platform visits: up 3% to 50.8 million per month on average (2019: 49.1 million). Our share of cross platform minutes increased to over 75% (2019: 73%) which was 9x larger than our nearest competitor (2019: 5x larger)
- Retailer forecourts: the average number of forecourts in the year increased by 1% to 13,345 (2019: 13,240)
- +6% ARPR: up £105 to £1,949 on average per month (2019: £1,844), with growth from product and price offsetting an expected reduction from stock
- +4% Physical car stock on site: up 4% to 478,000 cars (2019: 461,000) on average. Our new car listings product contributed over 31,000 to that average (2019: 12,000)
- Number of employees and contractors (FTEs): increased to 853 on average during the year (2019: 804). This includes the impact of KeeResources which contributed 32 to the total average number of FTEs for the year following the acquisition on 1 October



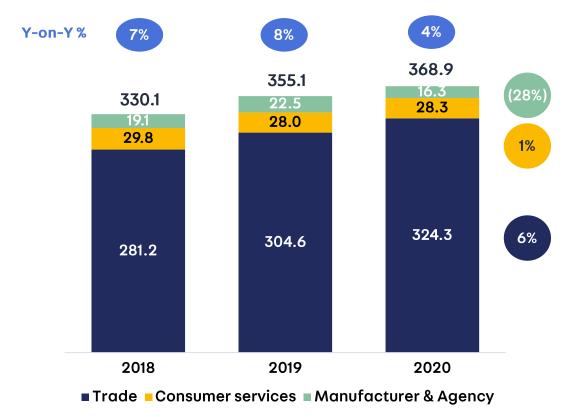




Revenue

Revenue (£m)

Year ended 31 March 2020 is shown as 2020

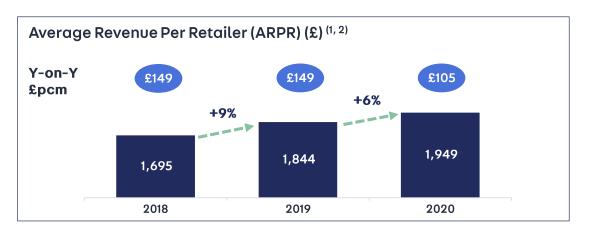


Trade revenue comprises:

2020: Retailer (£312.1m); Home Trader (£8.3m); Other (£3.9m) 2019: Retailer (£293.0m); Home Trader (£10.2m); Other (£1.4m) 2018: Retailer (£268.7m); Home Trader (£11.4m); Other (£1.1m) Consumer services revenue comprises 2020: Private (£20.1m); Motoring Services (£8.2m) 2019: Private (£20.1m); Motoring Services (£7.9m) 2018: Private (£21.6m); Motoring Services (£8.2m)



Note: Year-on-year percentage for 2017/18 has been adjusted to give like-forlike growth rate irrespective of the number of trading days in the year. (2017: 369 days; 2018: 365 days)



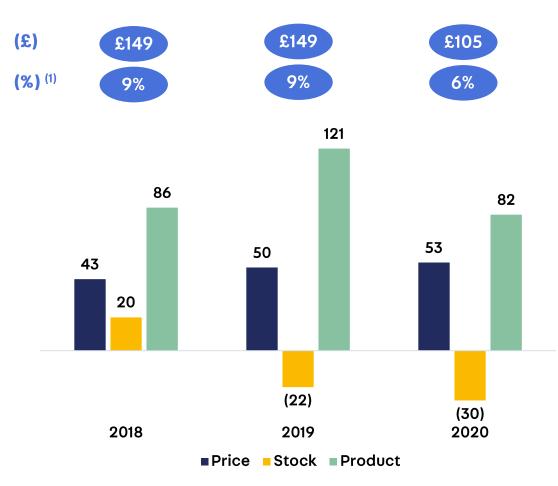




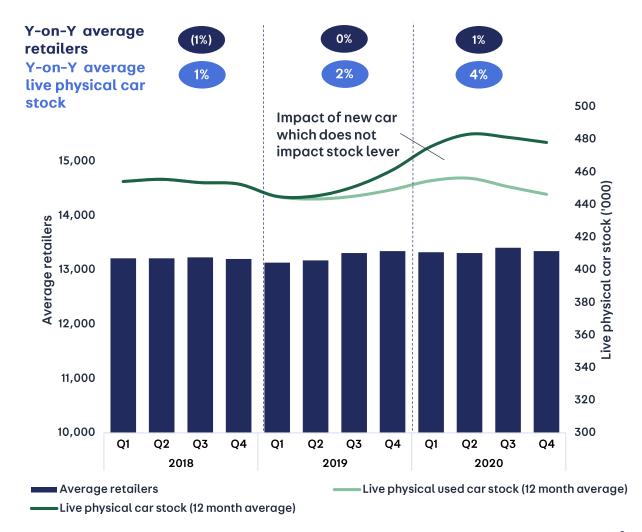
Stock and retailers

ARPR levers

Growth in Average Revenue Per Retailer per month (£)



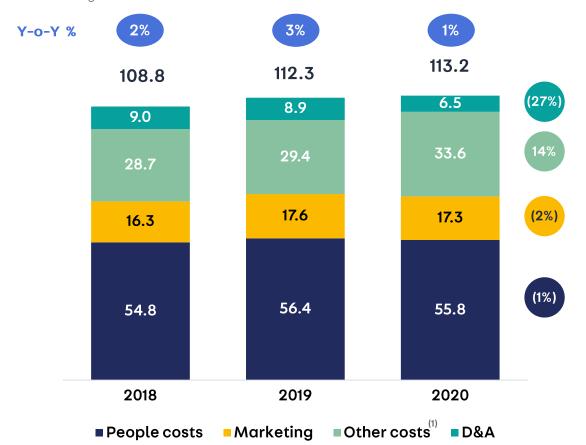
Physical car stock and retailer forecourts



Costs

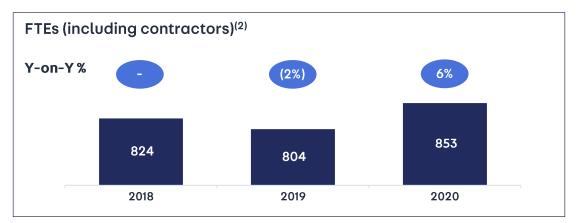
Costs (£m)

Year ending 31 March 2020 is shown as 2020



People costs include share-based payments and associated of £3.6m in 2020 (2018:£3.7m; 2019: £5.9m)









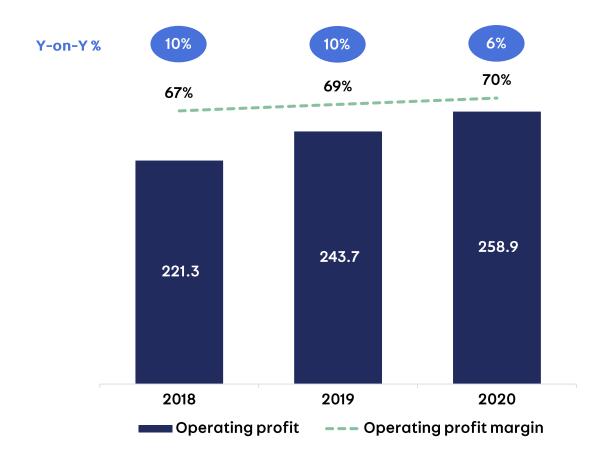
⁽¹⁾ Other costs include: property, IT & comms, data services and other corporate overheads

(2) Average monthly metric

Profit and cash flow

Operating profit (£m)

Year ended 31 March 2020 is shown as 2020

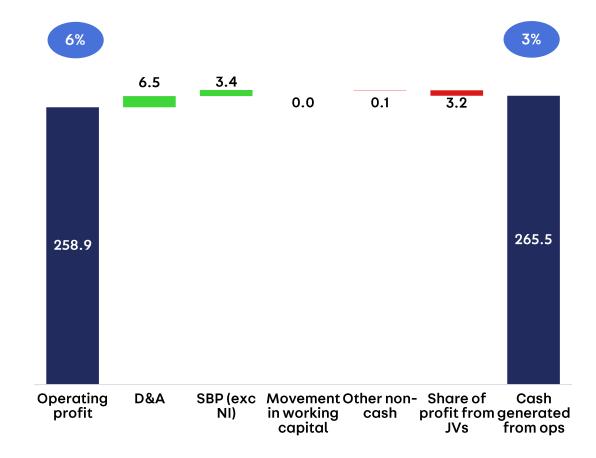


AutoTrader

Operating profit includes the Group's share of profit from joint ventures: 2020: £3.2m; 2019: £0.9m, 2018: £nil

Cash generated from operations (£m)

Year ended 31 March 2020



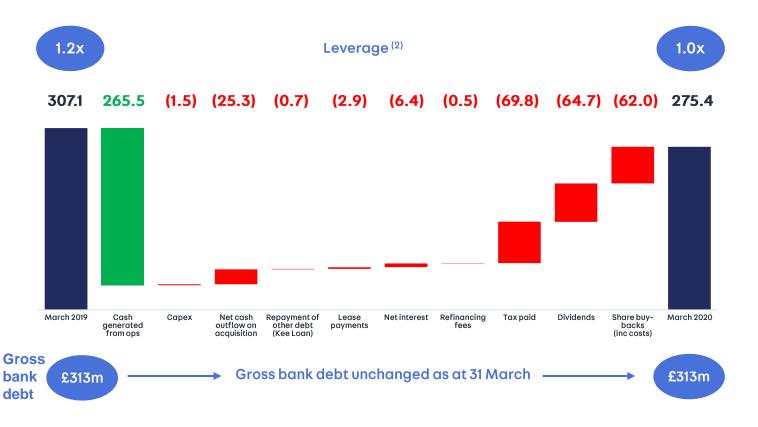
Income statement

	2020	2019	Year-on-year
	£ million	£ million	%
Revenue	368.9	355.1	4%
Administrative expenses	(113.2)	(112.3)	(1%)
Share of results of joint ventures	3.2	0.9	256%
Operating profit	258.9	243.7	6%
Finance costs - net	(7.4)	(10.2)	27%
Profit on disposal of subsidiary	-	8.7	(100%)
Profit before taxation	251.5	242.2	4%
Taxation	(46.4)	(44.5)	(4%)
Profit for the year attributable to equity owners of the parent	205.1	197.7	4%
Earnings per share (pence)			
Basic	22.19	21.00	6%
Diluted	22.08	20.94	5%
Dividend per share (pence)	2.4	6.7	(64%)



Net bank debt and capital allocation policy

Reconciliation of net bank debt (1) (£m)



- (1) Net bank debt represents gross bank debt before amortised debt costs less cash and does not include amounts relating to leases
- (2) Leverage is net bank debt as a multiple of EBITDA. EBITDA is earnings before interest, tax, depreciation, amortisation, share-based payments and associated NI, exceptional items and share of JV profits

=AutoTrader

Capital allocation policy

- On 1 April 2020 the Company announced its intention to conduct a non-pre-emptive placing of up to 5% of its issued share capital. On 3 April 2020 the placing was completed, and a total of 46,468,300 new ordinary shares were allotted for a consideration of 400 pence per Placing Share, a discount of 8.9% to the closing share price of 439 pence on 31 March 2020. The placing raised gross proceeds of £185.9m for the Company.
- The Group's long-term capital allocation policy remains unchanged: continuing to invest in the business enabling it to grow whilst returning around one third of net income to shareholders in the form of dividends. Any surplus cash following these activities will be used to continue our share buyback programme and over time to reduce debt.
- The Group has returned to charging customers but will continue to monitor the ongoing environment around COVID-19. Subject to that monitoring, we are hopeful of an early return to our capital allocation policy with the declaration of an interim dividend in November.

COVID-19





The impact of COVID-19 and our response



Looking after our **people**



Supporting our **customers**



Protecting our **business**



Looking after our people

- Our priority is to ensure our people are safe. We have always been focused on the wellbeing
 of our colleagues, but this has been more important during the crisis.
- We transitioned seamlessly to working from home from the 17 March. The resilience of our people and technology, combined with our operational readiness enabled us to achieve this.
- Our product and technology teams have continued to innovate, test and launch new products through the lockdown. These teams continue to deliver around 640 releases a week.
- There have been no redundancies as a result of the crisis.



Supporting our customers

- We provided free advertising to retailers from 1 April and throughout the lockdown period. This has been followed by a period where a 25% discount was applied.
- We extended the credit terms for customers to pay their March invoice, so our invoices were not a cash flow burden whilst customers' showrooms were closed.
- We allowed retailers to increase the level of stock they were advertising with us free of charge resulting
 in up to 80,000 more cars on site.
- We launched our Market Insight product early and added a number of features to full page advert views highlighting how retailers can sell cars safely.
- We hosted weekly webinars to give retailers insight as to what we were seeing on our marketplace and our latest consumer research.
- We extended the duration of Home Trader and Private adverts until the end of May.





Protecting our business

- We reduced discretionary spend, in particular marketing
- We utilised the Coronavirus Job Retention Scheme for just over 25% of employees. We intend to repay this in time. The Executive Directors agreed a 50% reduction in salary and to forego bonuses earned in relation to 2020. The remainder of the Board waived their fees by 50% or more.
- Our other costs are mostly fixed, however there has been some small savings across travel, staff entertainment, training and recruitment.
- We have deferred VAT payments since March.
- We have suspended our share buy-back programme and the Directors are not recommending a final dividend.
- On 1 April 2020, we announced the placing of approximately 46.5 million shares, 5% of issued share capital, raising net proceeds of £183m.
- At the end of May the Group had net bank debt of £80m and leverage of 0.4x

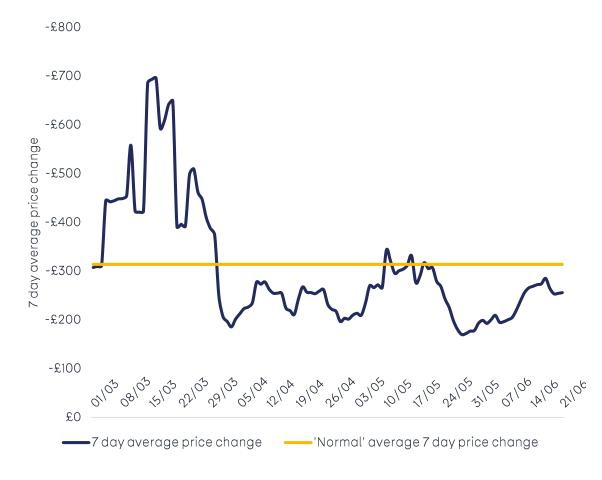


As audience has come back into market, cars have been selling on Auto Trader and prices have remained stable





Average change in retail prices

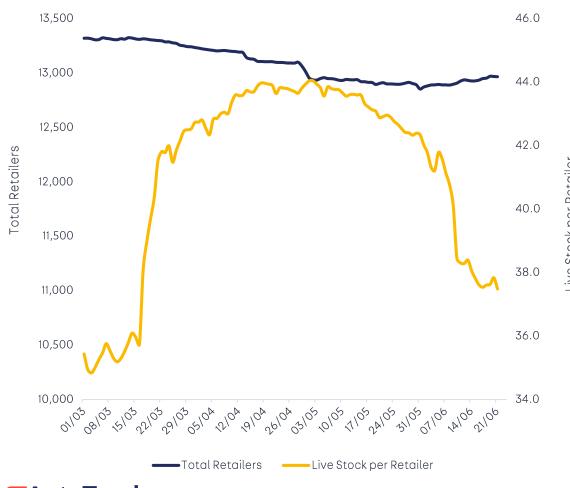


Normal reduction assumed to be average over the period 1 June 2019 - 29 Feb 2020.

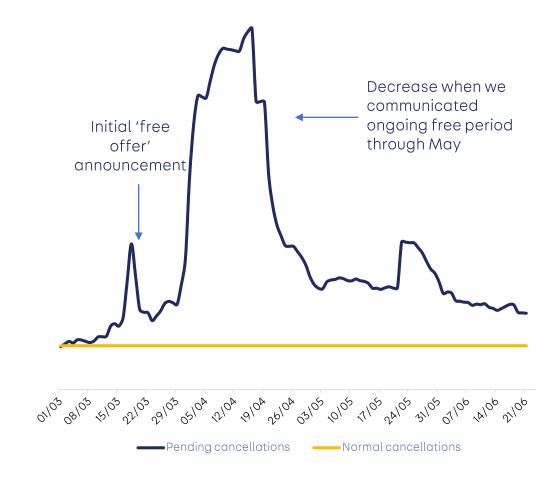


Customer numbers have seen some small impact from COVID-19

Total retailers and live stock per retailer



Pending retailer cancellations





- Normal pending cancellations assumed to be average over the period 1 May 2019 29 Feb 2020.
- Customers have a 30 day notice period to serve before coming off the marketplace.

April - June 2020 trading

Key performance indicators

	Mar-20	YoY %	Apr-20	YoY %	May-20	YoY %	1- 21 June	YoY %
Average retailers	13,298	(0%)	13,146	(1%)	12,921	(3%)	12,920	(3%)
Live car stock ('000)	487	1%	546	12%	534	10%	487	(O%)
Daily cross platform visits (m)	1.5	(13%)	1.2	(32%)	1.6	(7%)	2.1	28%

Revenue and Operating profit

£m	April	May	June (estimate)*	June (estimate)	Q1 2021 (estimate)
				YoY %	
Retailer	0.4	0.5	17.0	(34%)	17.9
Home trader	0.1	0.2	0.5	(38%)	0.8
Other trade	0.3	0.4	0.5	150%	1.2
Trade	0.8	1.1	18.0	(33%)	19.9
Consumer Services	0.6	1.4	2.3	(12%)	4.3
Manufacturer & agency	0.2	0.4	0.6	(65%)	1.2
Revenue	1.6	2.9	20.9	(33%)	25.4
Costs	(8.0)	(7.7)	(9.3)	7%	(25.0)
Share of profit from JVs	(0.2)		0.2	(33%)	-
Operating (loss)/ profit	(6.6)	(4.8)	11.8	(45%)	0.4

^{*} June revenue was impacted by a 25% discount for retailer customers in England and a combination of discounts (100% and 25%) for other UK countries according to when restrictions were lifted. These discounts were applied to 2021 rates which took effect from 1 April 2020



Outlook





We have continued to make progress on our longer-term strategy

HORIZON 2

HORIZON 1

Core

We look to continually improve our core by:

- Evolving our search experience, and enabling customers to increase their prominence
- Embedding our data & insight to enable buyers and retailers to make better and faster decisions
- Migrating our platform to the cloud to improve the performance and strength of our infrastructure

Adjacent

Our **new car marketplace** has the largest choice of stock for buyers. We will continue to grow engagement from both retailers and buyers

Improving logistics. We currently facilitate over 10,000 moves a month.

Improving Sourcing of vehicles through our Dealer Auction JV, which facilitated 110,000 transactions in FY20

Future

Facilitate an easy way for consumers to **sell a vehicle** through part-exchange

Enable consumers to receive a quote and apply for **finance** on Auto Trader

Facilitate the **full transaction online** through Click and Collect or Home Delivery



Outlook for July 2020 onwards

- Following a period of reduced revenue through which we supported our customers, we will return to full rates from 1 July 2020. Based on current trends we would expect July retailer revenue to be down by mid-single digits on the same month last year.
- Total Group costs are likely to decline at a rate of low-mid single digits as cost saving measures were taken in response to COVID-19. This was largely through reduced marketing and other smaller discretionary spend.
- Given the situation, it is difficult sensibly to provide guidance on what the number of retailer forecourts or the level of stock might be over the coming months.
- The reduction in stock levels and the stability in used car prices are a sign of industry health, which
 although negative for our stock onsite at the moment, is positive for our customer base. The COVID-19
 outbreak is likely to result in an increase in the level of exclusive use vehicle ownership and we believe
 the current environment will only accelerate the shift towards greater digitalisation of the car buying
 process. The Board therefore remains confident in Auto Trader's long-term growth prospects.



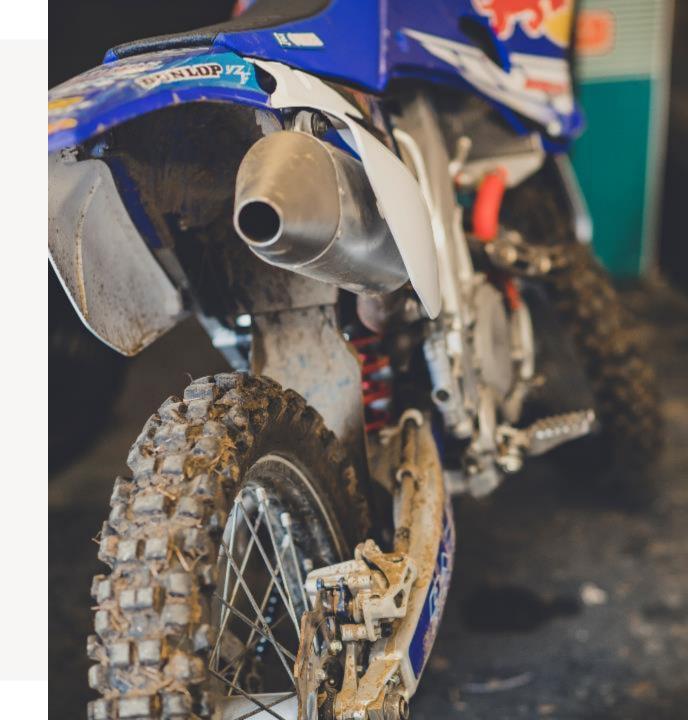
Q&A





Appendix





Cashflow statement

	2020	2019
	£ million	£ million
Profit before tax	251.5	242.2
Depreciation & amortisation	6.5	8.9
Share-based payments charge (exc NI)	3.4	4.7
Profit on sale of subsidiary	-	(8.7)
Share of profit from joint ventures	(3.2)	(0.9)
Finance costs - net	7.4	10.2
Other non-cash items	(0.1)	0.4
Changes in working capital	-	1.7
Cash generated from operations	265.5	258.5
Tax paid	(69.8)	(42.2)
Capital expenditure	(1.5)	(2.3)
Payment of lease liabilities	(2.9)	(3.1)
Contributions to pension scheme (DB)	(0.1)	(0.1)
Proceeds from sale of assets	· · · ·	0.1
Acquisition of shares in JV/ subsidiary	(25.3)	(19.7)
Repayment of borrowings	(0.7)	(30.0)
Interest paid	(6.4)	(6.6)
Payment of refinancing fees	(0.5)	(3.3)
Dividends paid	(64.7)	(57.6)
Purchase of own shares	(61.7)	(93.5)
Fees on purchase of shares	(0.3)	(0.5)
Proceeds from exercise of share-based payments	0.1	1.9
Froceds from exercise of stidie bused payments	0.1	1.7
Net increase/ (decrease) in cash	31.7	1.6



Five year record

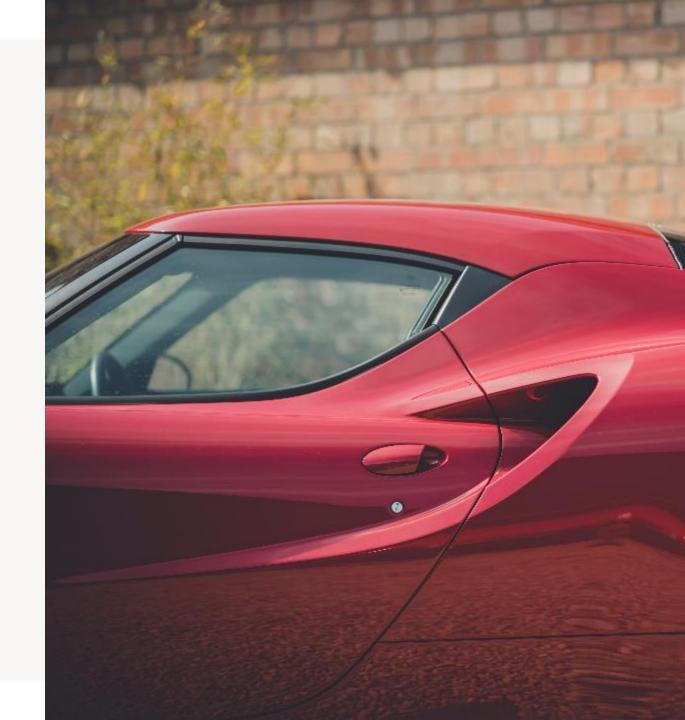
	2020	2019	2018	2017*	2016*
	£ million				
Trade	324.3	304.6	281.2	262.1	236.4
Consumer Services	28.3	28.0	29.8	31.8	30.3
Manufacturer & Agency	16.3	22.5	19.1	17.5	14.9
Revenue	368.9	355.1	330.1	311.4	281.6
Costs	(113.2)	(112.3)	(108.8)	(108.3)	(112.0)
Share of profit from joint ventures	3.2	0.9	-	-	-
Operating profit	258.9	243.7	221.3	203.1	169.6
Net interest expense	(7.4)	(10.2)	(10.6)	(9.7)	(14.6)
Profit on disposal of subsidiary	-	8.7	-	-	-
Profit before taxation	251.5	242.2	210.7	193.4	155.0
Taxation	(46.4)	(44.5)	(39.6)	(38.7)	(28.3)
Profit after taxation	205.1	197.7	171.1	154.7	126.7
Net assets/ (liabilities)	141.6	59.0	5.6	(21.4)	(51.5)
Net bank debt (gross bank debt less cash)	275.4	307.1	338.7	355.0	392.6
Cash generated from operations	265.5	258.5	228.4	212.9	180.1
Basic EPS (pence)	22.2	21.0	17.7	15.6	12.7
Diluted EPS (pence)	22.1	20.9	17.7	15.6	12.7
Dividend per share (pence)	2.4	6.7	5.9	5.2	1.5



^{* 2017} and 2016 financial years have not been restated for IFRS16

Appendix: Products





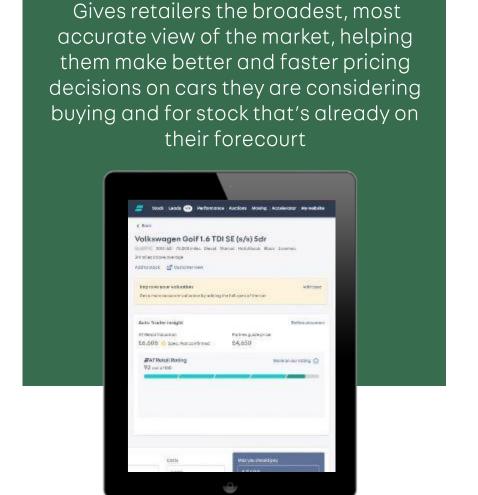
We are embedding our data and insight into the automotive ecosystem, with three products made available through our packages

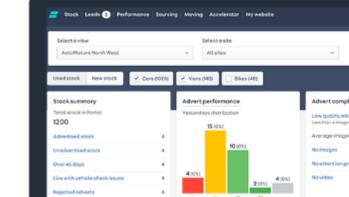
Retail Check



Market Insight

Helps retailers to understand the market, their performance against the market, and how the market trends are affecting their business





Performance dashboard

Allows retailers to measure, track and improve their advert performance to optimise the car buying journey



Independent advertising package structure

Starter

Engage your buyers through the essentials of modern online retailing

Basic

Stand out and encourage engagement through trust and transparency

Standard

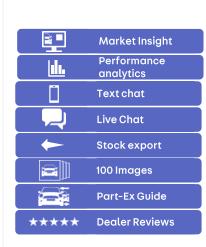
Improve visibility of your stock on mobile and drive more ad views

Advanced

Boost your ad views with our bonus slot in search

Premium

Enjoy the greatest share of desktop ad views through priority stock placement

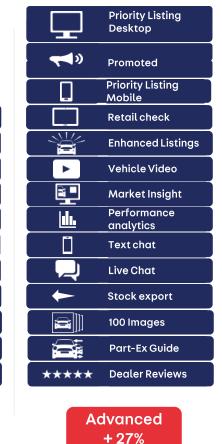


Relative prices between package levels:







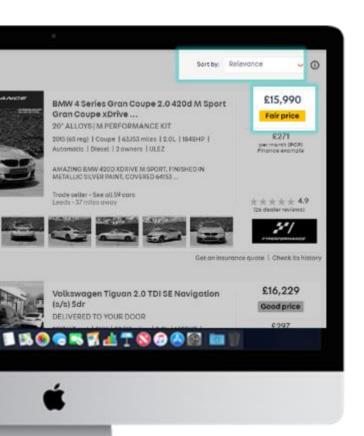




We have a market leading consumer experience

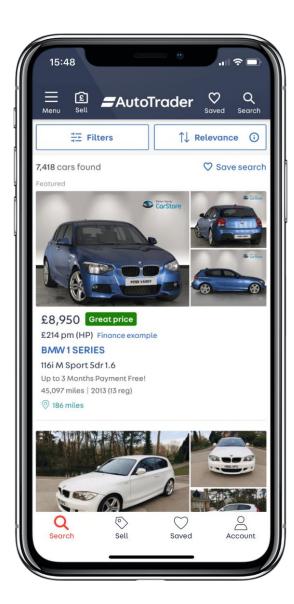
Relevance sort order

Saving car buyers time by showing search results more relevant to them. Allows adverts to be viewed by more engaged buyers, boosting response



Price Indicator

We added 'Fair' and 'Higher' price indicators to help consumers understand if a car is priced to market. This creates a greater level of trust in the price of the vehicle

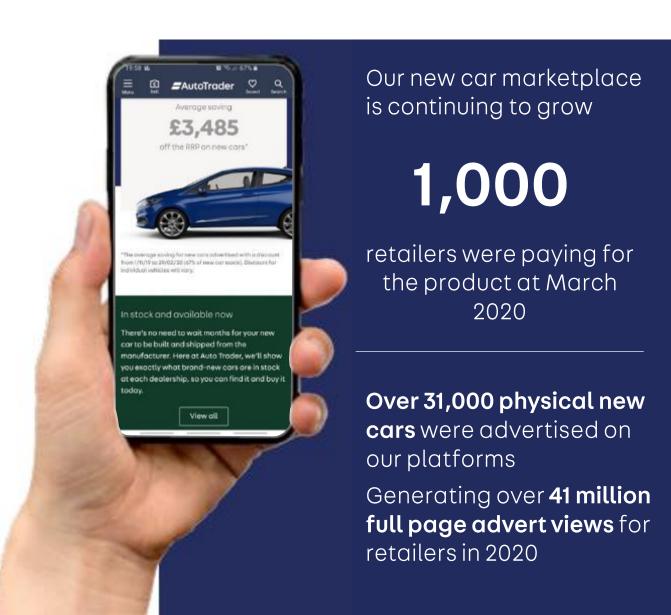


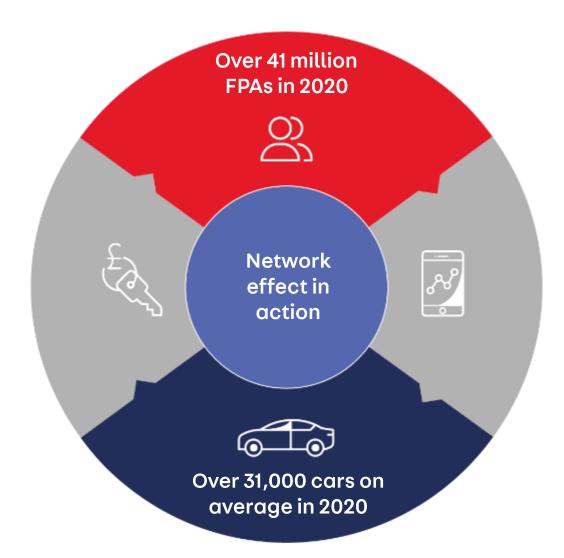
Search experience

The size of retailer adverts in mobile search have increased by 40%, with retailer vehicle imagery over 90% larger.

We have also removed traditional banner advertising to drive improved performance for retailer customers

We have the largest new car marketplace in the UK



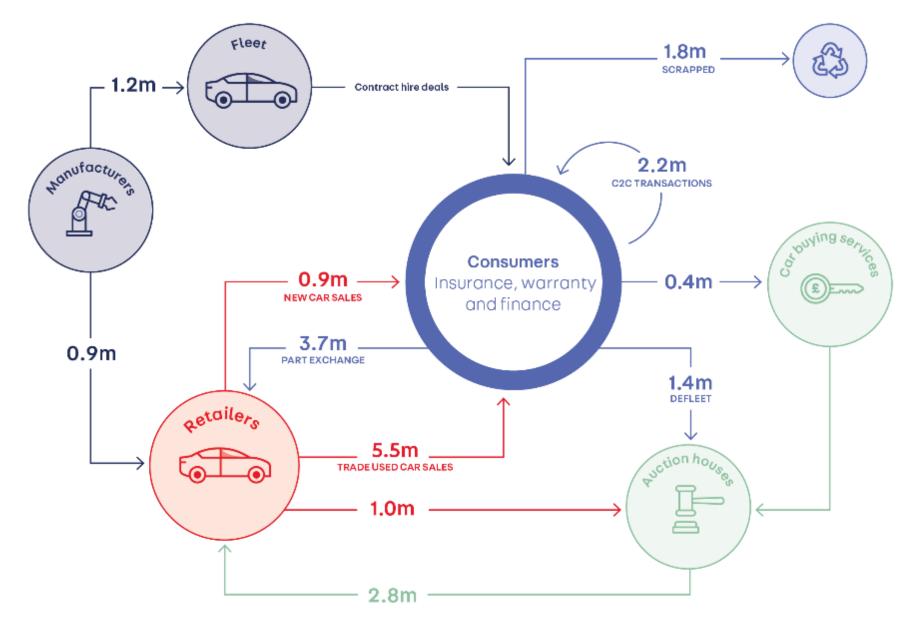


Appendix: Market



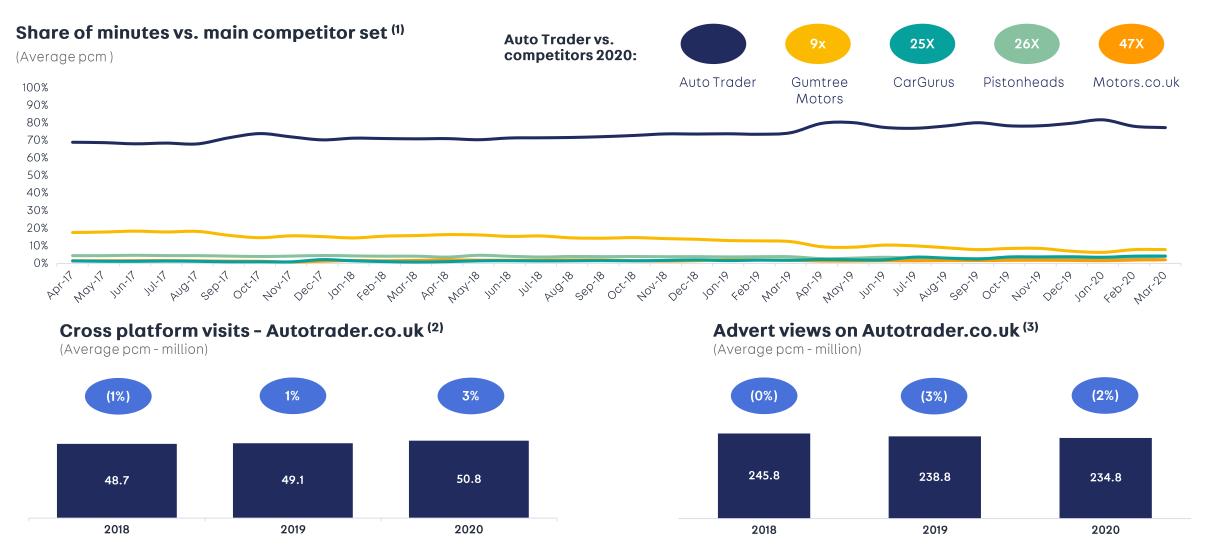


The automotive ecosystem





Our position as market leader is unchanged with over 75% of total automotive time spent on our platforms





⁽¹⁾ Share of minutes is a custom metric based on ComScore minutes (MM) and is calculated by dividing Auto Trader's total minutes volume by the entire custom-defined competitive set's total minutes volume. ComScore MMX® Multi-Platform, Total Audience, Custom-defined list includes: Auto Trader, Gumtree.com - Motors, Pistonheads sites, Motors.co.uk & CarGurus, April 2017 through March 2020, UK

⁽²⁾ As measured through Google analytics

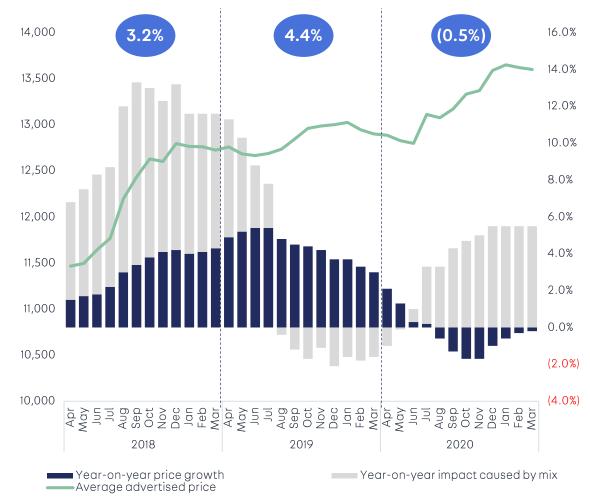
⁽³⁾ Company measure of the number of inspections of individual vehicle advertisements on the UK marketplace (includes physical and virtual stock)

2020 was already a challenging year for our customers, which was then compounded by the Covid-19 crisis in March

Used car transactions (1)



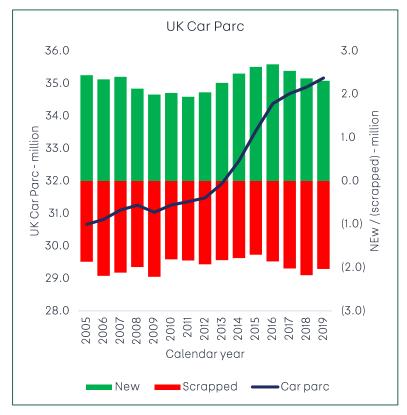
Auto Trader Retail Price index



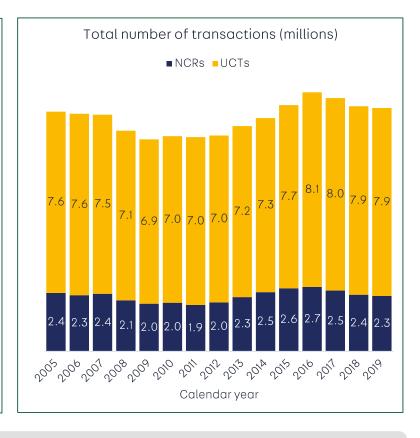
(1) DVLA transaction data – 12 month rolling total



The UK car parc continued to grow through calendar year 2019. The average time people hold their car for has increased to 3.5 years







Total number of cars

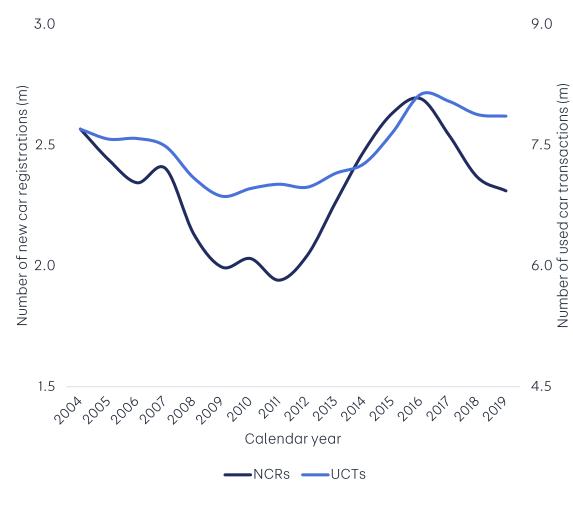
Frequency cars are changed

Number of transactions

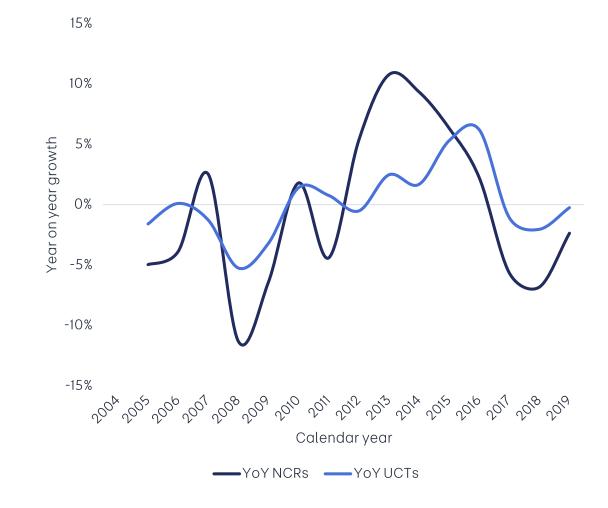


New and used transactions - long term

New and used transactions since 2004



New and used car transaction year-on-year growth





Physical car stock on site - long term



—AutoTrader