

Introduction

We ensure that high standards of ethical behaviour are embedded across our business and supply chain and forms a part of our culture.

Our whistleblowing policy is important to make sure we maintain high ethical standards to ensure customer and public confidence in our organisation and operations.

We encourage employees, customers and suppliers to report suspected wrongdoing so that we can investigate or prevent the possible escalation of misconduct.

What is Whistleblowing?

Whistleblowing is the term used when information which relates to some danger, fraud or other illegal or unethical conduct in the workplace is disclosed to a business.

Raising a concern

Our whistleblowing policy can be used by employees, customers and suppliers, who have a genuine concern that something is wrong, for example:

- The company or an employee is breaking the law
- The health & safety of an individual has or is endangered

There are several ways to raise a concern. We encourage employees to discuss concerns with a manager or member of the People Support team, we encourage customers to speak with their Account Managers and suppliers to speak with the Procurement team.

If these aren't an option, then reports can be made directly to our Audit Committee Chair and Company Secretary. Reports can also be made to members of our Senior Governance team using the external whistleblowing service EthicsPoint, run by an independent organisation called Navex Global. Issues can also be reported via telephone from within the UK to: 0800 085 9946.

This whistleblowing service provides a confidential, independent service to report issues. Evidence or proof of suspicions do not need to be disclosed, but a report should always be submitted in good faith. We will investigate disclosures quickly and wherever possible keep individuals informed of progress.

Support for Whistleblowers

We encourage a culture of openness and will support individuals who raise genuine concerns under this policy, where possible.

Whistleblowers must not suffer any detrimental treatment because of raising a concern, and these rights are protected by law.